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Company Profile

Ars Chirurgica s.r.l.

General information

Ars Chirurgica s.r.l., based in San Giovanni in Persiceto (BO) since 1983 operates in Emilia Romagna region as an exclusive promoter and dealer mainly in the field of digestive endoscopy, urology, general and laparoscopic surgery, vascular surgery and radiology and interventional cardiology. Starting 2011 Ars Chirurgica s.r.l. working at national level as an exclusive importer mainly in the field of urology, gynecology, general and laparoscopic surgery.

Ars Chirurgica is structured in two divisions:

- Emilia Romagna Division
- Italy Division

Each division consists of:

- Business Unit Manager,
- Area Manager,
- Product/Clinical Specialist,
- Dedicated Sales force.

The sales force update is guaranteed by a constant flow of information between the company and the sales force, including product news, bibliography and new surgical techniques. Business meetings and theoretical-practical training are regularly organized to guarantee the best service to its customers.

ARS CHIRURGICA provides for each product sold:

- Customer service
- technical information, user manuals, information sheets both on paper and electronic support, videos and bibliography.
- direct assistance in the operating room
- appropriate education of medical and nursing staff on intervention techniques
- consignment stock (to be agreed) service at the operating room of customer, which is regularly supervised and implemented by a representative of the company in collaboration with the authorized personnel of the customer.
- a training program in specialist centers and specific courses for customers.
- possibility to supply specific equipment in a free rental, paid and on-demand rental arrangements.
- After sales service is guaranteed either in the warranty period that afterwards. In case of failure or malfunction, the equipment withdrawal or direct assistance in o.r. usually within 24 hours following the request with the possibility of supplying a replacement device after careful

evaluation. The assistance is always guaranteed by the manufacturer's technicians; in any case, Ars Chirurgica has also activated an agreement with a qualified and certified company for the equipment repair, which is able to do the first operation, where it is deemed appropriate.

- The warehouse ensures the proper storage of medical devices and a quickly delivery. The product is guaranteed from the moment of entry into the warehouse until delivery to the Customer through a series of documented procedures, the traceability of the product through the lot or serial number and the expiration date of the sterility.

CERTIFICATION

ARS CHIRURGICA holds Quality and Environment certifications for its business management system in compliance with ISO 9001:2015 and ISO 14001:2015 standards.

ARS CHIRURGICA works in accordance with its Code of Ethics and through the procedures of the organization and management model pursuant to the Legislative Decree 231/2001. ARS CHIRURGICA also holds the Legal Rating.

More information is available on the website www.arschirurgica.it.

Main Commercial Partners of the Emilia-Romagna Division



AUDIO TECHNOLOGIES: Instruments and implants for otosurgery



GEM: Surgical glue GEM



INNOVAMEDICA: Devices for digestive endoscopy

AVANOS

PEG systems and enteral nutrition

MICROTECH

Accessories for digestive endoscopy and metal prostheses

USG MEDICAL	Pose: endoscopic system for bariatric surgery
MOLLER	Vac Stent: Combined system of metal prosthesis and sponge for the treatment of esophageal/rectal fistulas
INNOFLEX	Multipurpose accessories for digestive endoscopy

GETINGE Getinge CARDIOVASCULAR

INTERVASCULAR	Vascular grafts and Dacron patches
HEMASHIELD	Dacron, PTFE and hybrid vascular grafts
ATRIUM	Advanta V-12: Covered metallic vascular stents
MED-ITALIA	Kit for hemodynamics, radiology and interventional radiology
ANGIOTECH	Angiography and gastroenterology catheters and drainages
VESALIUS	High frequency radio-scalpel
SEBBIN	Testicular prostheses
NTS	CO2 (Lumenis) and blue light (Bluescan) ENT lasers

Main Commercial Partners of Italian Division



Self-retaining retractors and disposable hooks



AQUATOUGH: Sterile lubricant gel



Disposable liver retractor for laparoscopy

ROCAMED	Devices for endourology and equipments for Endoscopic irrigation
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Medizintechnik Sattler GmbH
Innovationen für die Chirurgie

Surgical Retractor Systems



Surgical Retractor Systems

SEBBIN

Testicular prostheses



STERIS

Electrolube: soluzione antiaderente e lubrificante